



children's home + aid
For the Love of Children
since 1883

SOUTHERN REGION

Child Care Assistance Program
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From the time that we contacted Dawn through the end of your presentation, the experience could not have been better or easier. She took the real-world experiences we presented to her and put them together into a presentation that was specific to our services and our customers. Her presentation was very well received by seasoned staff and new staff alike. Even the biggest skeptic in our group raved at how good the training was. Morale in our area has increased since Dawn's presentation.

I would highly recommend Dawn to every organization that is looking to improve their staff and customers experience in the organizations specific service delivery.

Dawn, Thanks for being a good model for what you teach and providing us with a WOW experience.

SuzAnne Kollmann
Children's Home & Aid
CCAP Manager



Illinois DCBS License
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